



## LUMICO HOLIDAY CALENDAR 2023

### Office and service center availability

Please review the dates that our office and service centers will be closed, or hours of operation may be limited. We appreciate your partnership, and hope you enjoy the holidays!

Here are our normal hours of operation. Limited hours will be noted in the chart below.

#### Life insurance customer service:

- Phone: 866-440-4047
  - Monday – Friday: 8am – 4:30pm CST
  - Saturday – Sunday: Closed
- Email: [customerservice@lumico.com](mailto:customerservice@lumico.com)

#### Health insurance customer service:

- Phone: 855-774-4491
  - Monday – Friday: 8am – 5pm CST

#### Life and Health Agency Support:

- Phone: 833-866-9741
  - Monday – Friday: 8am – 5:00pm CST
- Email: [lumico\\_agencyservices@iptiq.com](mailto:lumico_agencyservices@iptiq.com)

Holiday	Lumico office	Service Center hours
Monday, January 2: New Year's Day (observed)	Open	Closed
Monday, January 16: Martin Luther King, Jr. Day	Closed	<ul style="list-style-type: none"> <li>• <b>Life:</b> Closed</li> <li>• <b>Health:</b> Open</li> </ul>
Monday, February 20: President's Day	Closed	Open
Friday, April 7: Good Friday	Open	<ul style="list-style-type: none"> <li>• <b>Life:</b> Open</li> <li>• <b>Health:</b> Closed</li> </ul>
Monday, May 29: Memorial Day	Closed	Closed
Monday, June 19: Juneteenth	Closed	<ul style="list-style-type: none"> <li>• <b>Life:</b> Closed</li> <li>• <b>Health:</b> Open</li> </ul>
Monday, July 3: Day before Independence Day	Closed	Open
Tuesday, July 4: Independence Day	Closed	Closed
Monday, September 4: Labor Day	Closed	<ul style="list-style-type: none"> <li>• <b>Life:</b> Open</li> <li>• <b>Health:</b> Closed</li> </ul>
Thursday, November 23 – Friday, November 24: Thanksgiving and day after	Closed	Closed
Friday, December 22: Christmas Eve (observed)	Open	<ul style="list-style-type: none"> <li>• <b>Life:</b> Open</li> <li>• <b>Health:</b> Closed</li> </ul>
Monday, December 25: Christmas Day	Closed	Closed

Friday, December 29: New Year's Eve (observed)	Open	<ul style="list-style-type: none"><li>• <b>Life:</b> Open</li><li>• <b>Health:</b> Closed</li></ul>
--	------	---

**Note:**

- This calendar is subject to change. All changes will be promptly communicated.
- If you experience production issues at any time, please call our production issue support line at 1-888-536-0918.